



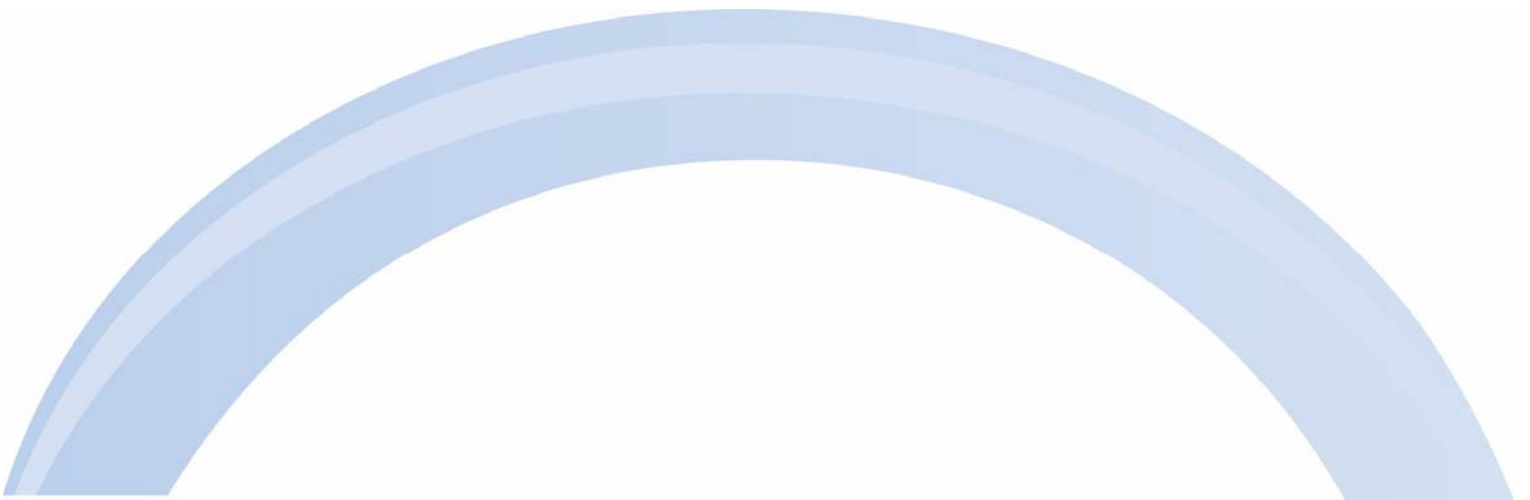
The Voice of the Human Services Community

## **ABOUT HSC**

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# Overview of the Human Services Council of New York City

## WHO WE ARE

The Human Services Council of New York City (HSC) strengthens the human services sector's ability to serve New Yorkers in need. As a non-partisan intermediary between government agencies and our over 180 member organizations, we passionately champion the sector by proactively negotiating with State and City government for mutually beneficial, solutions-based budget, policy, and legislative reform that improve our members' work and the lives of the men, women, and children they serve.

HSC's powerful advocacy, contract reform, access to technology standardization and disaster preparedness and response services strengthen our members' ability to operate more efficiently while ensuring the continuity of the services they provide to their communities and the individuals within them.

HSC offers members what no other organization can: a platform for all types and sizes of human services organizations to come together, share concerns, and discuss ideas, combined with HSC's unparalleled access to City and State governments. Without HSC, many members would otherwise have little-to-no access to government agencies or even to other organizations in this sector. HSC provides a unified voice for this diverse collective of human services organizations – we are the “voice of the human services community.”

## HISTORY

Until 19 years ago, there was no one organization that represented the needs and issues of human service not-for-profits in New York City. On their own, organizations had to strive to meet the needs of clients, while addressing government bureaucracy, new technology, antiquated policies, and contracting concerns – often with limited effectiveness.

This changed in 1991 with the founding of the Human Services Council of New York City (HSC). **Our mission is to build broad recognition and support for the substantial and essential contributions of the not-for-profit human service sector to the citizens and the fabric of New York City.** HSC is the only organization that advances the needs of not-for-profit human services organizations in New York City and advocates for issues affecting the sector as a whole. With the support of its diverse member organizations, HSC confronts budget issues, simplifies government contracting, masters complex regulations, and implements joint technology initiatives in an ever-changing landscape.

## Issue Areas

HSC has chosen focus areas based upon the expressed needs of human service organizations. Cutting across all service sub-sectors of the human services community, the following issue areas comprise the primary focus of HSC's work:

**Workforce Initiative.** The overarching goal of the Workforce Initiative is to improve the quality and insure the continuity of care provided by the human services sector through investments in the direct care staff of not-for-profit agencies. Focusing on ways to retain and promote quality staff, this initiative seeks appropriate investments in salaries and benefits to support the direct care staff of the not-for-profit workforce.

**Contracting Efficiency.** Human service providers face many challenges navigating the governmental bureaucracy that can prevent or delay them from starting a contract, getting paid for services, and doing their jobs effectively. HSC works with the City and State to streamline and reform procurement processes so that not-for-profit agencies can focus more on service delivery rather than contract administration.

**Government Relations.** HSC maintains relationships with elected and appointed City and State officials to bring the not-for-profit sector's issues to the forefront of political debate. Our members are also able to learn about government budgets and policy changes and how these can impact their constituencies. Together we mobilize the concerns of providers and their clients to advocate for investments and policy changes that improve the sector's ability to help those in need.

**Technology.** HSC works to ensure that new technologies impacting the human services sector are designed and implemented in a manner that is responsive to the needs of not-for-profit agencies and the people they serve. We are the liaison between the human services community and the City on the development of HHS-Connect and social services at 311 and we work collaboratively to identify ways technology standardization can ease administrative tasks faced by both government and sector agencies.

In all areas, HSC's focus is to reduce the obstacles that may impede human services organizations from accomplishing their mission – to help New Yorkers in need.

## **HSC Board and Member Organizations**

HSC's dedicated staff is guided by a 60-plus member Board of Directors made up of top executives from New York City not-for-profit human services organizations. All of the association and federations that represent the interests of the sector have a permanent seat on the HSC Board, thereby expanding HSC's direct network of members, as well as its messages and sphere of influence, to thousands of organizations.

The remainder of the Board comprises a diverse array of direct service providers of varying size and focus areas, who provide an important practical perspective. The demonstrated commitment of our Board Members is one of HSC's particular strengths and is a reflection of the importance of our work.

Through our committees and project-based workgroups, HSC provides the opportunity for the human service community to discuss ideas, issues, and concerns that impact the social service delivery system and the people it serves. The committee structure serves as a mechanism for prioritizing needs and fosters the development of innovative thinking around complex issues, bringing together key experts from across the sector to strategize and take collective action.

### **2010 Board of Directors – Officers**

#### **Chair**

Joel Copperman

#### **First Vice Chair**

Frederick Shack

#### **Treasurer**

Richard Altman

#### **Secretary**

Ellen Rautenberg

#### **Vice Chairs**

Ralph Dumont

Fatima Goldman

James F. Purcell

John Ruskay

## **HSC Board of Directors**

(alphabetically by agency name)

Lou-Ellen Barkan  
*Alzheimer's Association, NYC Chapter*

Cao O  
*Asian American Federation of New York*

Darwin M. Davis  
*Black Agency Executives*

Job Mashariki  
*Black Veterans for Social Justice*

Joanne M. Oplustil \*  
*CAMBA*

Joel Copperman \*  
*CASES*

Msgr. Kevin Sullivan \*  
*Catholic Charities of the Archdiocese of New York*

Robert Siebel \*  
*Catholic Charities of Brooklyn & Queens*

Nancy Kolben  
*Center for Children's Initiatives*

Richard R. Buery, Jr.  
*The Children's Aid Society*

Jennifer March-Joly  
*Citizens Committee for Children of New York*

Wayne Ho \*  
*Coalition for Asian American Children and Families*

Phillip A. Saperia  
*Coalition of Behavioral Health Agencies*

Dr. Rosa M. Gil  
*Communitlife, Inc.*

James F. Purcell \*  
*Council of Family and Child Caring Agencies*

Igal Jellinek  
*Council of Senior Centers & Services of New York City, Inc. (CSCS)*

Andrea Anthony \*  
*Day Care Council of New York, Inc.*

Gail A. Magaliff  
*F.E.G.S. Health and Human Services System*

Fatima Goldman \*  
*Federation of Protestant Welfare Agencies*

Sister Paulette LoMonaco  
*Good Shepherd Services*

William Forrester  
*Goodwill Industries of Greater New York and Northern New Jersey, Inc.*

Lillian Rodriguez-Lopez  
*Hispanic Federation of New York City*

Joseph Campanella  
*Home Care Council of New York City*

Cris Parque  
*Homeless Services United, Inc.*

Ken Jockers  
*Hudson Guild*

Suleika Cabrera-Drinane  
*Institute for Puerto Rican/Hispanic Elderly*

Peter Pierri  
*InterAgency Council of Developmental Disabilities Agencies, Inc.*

Aileen Gitelson  
*Jewish Association for Services for the Aged*

Paul Levine  
*Jewish Board of Family & Children's Services*

Richard Altman \*  
*Jewish Child Care Association of New York*

Gary Carter \*  
*Little Sisters of the Assumption Family Health Service*

Ralph Dumont\*  
*Lower East Side Family Union*

William E. Rapfogel  
*Metropolitan Council on Jewish Poverty*

Robert Schachter  
*National Association of Social Workers, NYC  
Chapter*

C. Virginia Fields  
*National Black Leadership on AIDS*

Brittany Allen  
*New York AIDS Coalition*

*New York City Employment and Training  
Coalition*

Stephanie Palmer  
*New York City Mission Society*

Chung-Wha Hong  
*New York Immigration Coalition*

Michael Clark  
*Nonprofit Coordinating Committee of New York*

Stephanie A. Cuskley  
*NPower New York, Inc.*

Jane Velez  
*Palladia, Inc.*

Ellen Rautenberg \*  
*Public Health Solutions*

Joan Serrano Laufer  
*Queensboro Council for Social Welfare*

Ariel Zwang  
*Safe Horizon*

Christine Molnar  
*Safe Space NYC*

Tino Hernandez  
*Samaritan Village, Inc.*

Wanda Wooten  
*Stanley M. Isaacs Neighborhood Center, Inc.*

Robert Carmona  
*STRIVE*

Judy Zangwill  
*Sunnyside Community Services*

Ted Houghton  
*Supportive Housing Network of New York*

Lucy Friedman  
*The After-School Corporation*

Lena Alhusseini  
*The Arab-American Family Support Center*

William J. Dionne  
*The Carter Burden Center for the Aging, Inc.*

Elba Montalvo  
*The Committee for Hispanic Children and  
Families*

Dr. Jeremy Kohomban \*  
*The Children's Village*

Thomas Krever  
*The Hetrick-Martin Institute*

John Ruskay \*  
*UJA-Federation of New York*

Nancy Wackstein \*  
*United Neighborhood Houses of New York*

Michael H. Zisser  
*University Settlement Society of New York City*

Frederick Shack \*  
*Urban Pathways*

Jack Lund  
*YMCA of Greater New York*

\* Members of the HSC Executive Committee

## **HSC List of Member Organizations**

Agenda for Children Tomorrow  
Aging in America Community Service  
Alzheimer's Association, New York City Chapter  
American Group Psychotherapy Association  
American Red Cross in Greater New York  
Asian American Federation  
Baltic Street AEH, Inc.  
Barrier Free Living  
BHRAGS Home Care Corporation  
Big Brothers/Big Sisters of New York City  
Black Agency Executives  
Black Veterans for Social Justice  
Bronx Jewish Community Council  
BronxWorks  
Brooklyn Community Services  
Brooklyn Kindergarten Society  
Business Outreach Center Network, Inc.  
CAMBA  
Care at Home - Diocese of Brooklyn, Inc.  
Care for the Homeless  
Career Gear  
Catholic Charities Community Services, Archdiocese of New York  
Catholic Charities of the Archdiocese of New York  
Catholic Charities of the Diocese of Brooklyn  
CASES  
Center for Children's Initiatives  
Center for Family Representation, Inc.  
Center for Independence of the Disabled in New York  
Center for Urban Community Services, Inc.  
Child Development Support Corporation  
Child Welfare Organizing Project Inc.  
Children's Aid Society  
Citizens Committee for Children of New York  
Coalition for Asian American Children and Families  
Community Agency for Senior Citizens, Inc.  
Community Health Care Association of New York State, Inc.  
Community Resource Exchange  
Comunilife, Inc.  
Council of Family and Child Caring Agencies  
Council of Senior Centers & Services of New York City, Inc.  
Crown Heights Service Center, Inc.  
Day Care Council of New York, Inc.  
Disaster Chaplaincy Services, Inc.  
District Three Youth & Adult, Inc.  
DOROT, Inc.  
Downtown Brooklyn Partnership  
Drug Policy Alliance  
Dynamic Youth Community, Inc.  
East River Development Alliance  
East Side House  
Episcopal Social Services of New York, Inc.  
F.E.G.S. Health and Human Services System  
Families On The Move of NYC, Inc.  
Families United for Racial & Economic Equality  
Family Focus Adoption Services  
Federation of Protestant Welfare Agencies  
Forestdale, Inc.  
Good Shepherd Services  
Goodwill Industries of Greater New York and Northern New Jersey, Inc.  
Graham Windham  
Hamilton-Madison House  
HANAC  
Harlem RBI  
Heights & Hill Community Council, Inc.  
HELP USA  
Henry Street Settlement  
Hetrick-Martin Institute  
Hispanic Federation  
Home Care Council of New York City  
Homeless Services United, Inc.  
Hudson Guild  
Institute for Community Living, Inc.  
Institute for the Puerto Rican/Hispanic Elderly  
Institute Home Care Services, Inc.  
InterAgency Council of Developmental Disabilities Agencies, Inc.  
Inwood House  
Jewish Association for Services for the Aged (JASA)  
Jewish Board of Family & Children's Services (JBFCS)  
Jewish Child Care Association (JCCA)  
Jewish Community Council of Greater Coney Island  
Jewish Community Relations Council of New York, Inc. (JCRC)  
Jewish Early Childhood Education Initiative , Inc.  
Lawyers Alliance for New York  
Leake and Watts Services  
Legal Information for Families Today  
LIFT  
Lighthouse International  
Little Sisters of the Assumption Family Health Service, Inc.  
Lower East Side Family Union

Madison Square Boys & Girls Club, Inc.  
 Mental Health Providers of Western  
 Queens, Inc.  
 MercyFirst  
 Metropolitan Council on Jewish Poverty  
 Midwood Development Corp.  
 Morningside Retirement and Health  
 Services, Inc.  
 National Association of Social Workers,  
 NYC Chapter  
 National Black Leadership Commission on  
 AIDS  
 Neighborhood Family Services Coalition  
 New Alternatives for Children  
 New York AIDS Coalition  
 New York Asian Women's Center  
 New York Board of Rabbis  
 New York Cares, Inc.  
 New York City Employment and Training  
 Coalition  
 New York City Mission Society  
 New York Disaster Interfaith Services  
 New York Families for Autistic Children, Inc.  
 New York Foundling  
 New York Immigration Coalition  
 Nonprofit Coordinating Committee of New  
 York  
 Nontraditional Employment for Women  
 North General Home Attendant Corp.  
 Northern Manhattan Improvement  
 Corporation  
 Northside Center for Child Development,  
 Inc.  
 NPower New York, Inc.  
 Nursery School of the Community Church of  
 Little Neck  
 Older Adults Technology Services  
 One Stop Senior Services  
 Palladia, Inc.  
 Partnership for After School Education  
 Phipps Community Development  
 Corporation  
 Project FIND / Find Aid for the Aged, Inc.  
 Project Hospitality, Inc.  
 Project Renewal, Inc.  
 Public Allies, Inc.  
 Public Health Solutions  
 Queensboro Council for Social Welfare  
 Ramapo For Children  
 Recreation Rooms and Settlement Starrett  
 Early Learning Center  
 Regional Aid for Interim Needs, Inc.  
 ReServe, Inc.  
 Resources for Children with Special Needs,  
 Inc.  
 Richmond Home Need Services, Inc.  
 Safe Horizon  
 Safe Space NYC, Inc.  
 Samaritan Village, Inc.  
 SCO Family of Services  
 Seamen's Society for Children and Families  
 Search and Care, Inc.  
 Selfhelp Community Services  
 Sephardic Community Center  
 Services Now for Adult Persons  
 Shorefront YM-YWHA  
 Single Stop USA  
 Sisters of Charity Housing Development  
 Corporation  
 Social Concern Community Development  
 Corp.  
 South East Queens Multi-Services Senior  
 Citizens Center/ Howard Beach Senior  
 Center  
 Special Services for Senior Citizens  
 St. John's Place Family Center, HDFC  
 St. Vincent's Services, Inc.  
 Stanley M. Isaacs Neighborhood Center,  
 Inc.  
 Staten Island Center for Independent Living,  
 Inc.  
 Staten Island Community Services  
 Friendship Clubs, Inc.  
 Staten Island Inter-Agency Council for  
 Aging, Inc.  
 Staten Island NFP Association  
 Steinway Child and Family Services  
 STRIVE (East Harlem Employment Service)  
 Sunnyside Community Services  
 Supportive Housing Network of New York  
 The Actors Fund  
 The After-School Corporation  
 The Arab-American Family Support Center  
 The Bridge, Inc.  
 The Caring Community  
 The Carter Burden Center for the Aging, Inc.  
 The Children's Village  
 The Coalition of Behavioral Health Agencies  
 The Committee for Hispanic Children and  
 Families  
 The Dannelisse Corp.  
 The Educational Alliance  
 The Fishermen's Conservation Association,  
 Inc.  
 The Hebrew Educational Society  
 The Osborne Association  
 The People's Institute for Survival and  
 Beyond  
 The Salvation Army  
 The Steinhardt Foundation for Jewish Life,  
 Inc.

The Support Center for Nonprofit  
Management, Inc.  
UJA-Federation of New York  
United Neighborhood Houses of New York  
University Settlement Society of New York  
City  
Urban Pathways  
Varied Internship Program  
Vera Institute of Justice, Inc.  
Veritas Therapeutic Community  
Visiting Neighbors

Volunteers of America of Greater New York  
WestEnd Intergenerational Residence  
William Hodson Community Center, Inc.  
Women in Need  
Women's Housing & Economic  
Development Corp.  
Women's Prison Association  
You Gotta Believe  
YMCA of Greater New York  
YWCA of the City of New York

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